

Blackboard Spring Training 2014 Session Schedule

Name	Description	Track	Start Time	End Time	Location
Building a Winning Team	The way a team plays as a whole determines its success. You may have the greatest bunch of individual stars in the world, but if they don't play together, the club won't be worth a dime." - Babe Ruth. Come hear how Utah State University has created a winning team.	Administrative / Manager	2014-03-04 08:30	2014-03-04 09:30	Sonora
Reports, Reports! Come On Out So I Can Know What My System is Doing!	Are you looking at the UE reporting and thinking "I have to do what? Design my own? HELP!" Having trouble getting the same information that you were so accustomed to? Don't give up, it is still there. Arkansas State University and University of Arkansas Fayetteville will share their experiences with the Reporting System after conversion to UE and how they overcame the difficulties. Both Universities have been on UE for over two years and will take you on an illustrated journey from Unix to UE 3.10.	Administrative / Manager	2014-03-04 09:45	2014-03-04 10:44	Sonora
Transact Training - Online / On Time	In this interactive session you will learn about the changes that have been happening in Training at Transact. We'll show you how easy it is to register and take classes. We'll demonstrate how you can now take training from the comfort of your home or office and receive the same hands on benefits you would receive in our classroom. You'll also see our new Education on Demand series and how that can be accessed where you need it, when you need it. Finally, we'll discuss new courses that have been developed but more importantly get your opinion on what we should be creating for the future.	Administrative / Manager	2014-03-04 13:30	2014-03-04 14:29	Sonora
If You Build It: Generating Excitement for Your Card Program	Learn what tactics the Sooner Card office at the University of Oklahoma has used to inspire a new dialog about the campus card.	Administrative / Manager	2014-03-04 14:45	2014-03-04 15:45	Sonora

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Reconciling your card system	This session will provides an overview of the re-built reconciliation process, including checks and balances, for the entire card system at Georgetown University. Details include: credit card deposits, VTS deposits, Account Balances, Vendor Payments, Student Account Deposits, Meal Flex deposits	Administrative / Manager	2014-03-05 08:30	2014-03-05 09:30	Sonora
Help Us , Help You - Behind the Blackboard & Support Knowledge	Learn how to navigate the Knowledge Base: creating ideas, submitting community ideas, Access, Behind the Blackboard Bulletins and FAQ's	Administrative / Manager	2014-03-05 08:30	2014-03-05 09:30	Sonora
Regional Users Groups How to get started?	Regional Users groups are a great way to get even more out of your Transact System. Have you ever thought of getting schools from your area together to share and learn how to maximize your Transact investment? Come learn how schools in the Southeast teamed up to form BBSEUG an annual user's conference hosted by one of our member schools each year.	Administrative / Manager	2014-03-05 09:45	2014-03-05 10:44	Sonora
From Imports to Reports	This session will cover best practices as it relates to automating daily tasks such as imports, privilege assignments and reports using the tools available found with the Blackboard Transaction system and the reporting system. It will show the benefits of using windows batch processes combined with Blackboard Tools to automate everything from assignment of door access to meal plans to daily reports.	Administrative / Manager	2014-03-05 13:30	2014-03-05 14:29	Sonora
Media Server	Want to display videos on your Blackboard Multifunction and Vending Readers? Learn how to create playlists and manage video content.	Administrative / Manager	2014-03-05 14:45	2014-03-05 15:45	Sonora
Preparing for Your Migration Project Kick-off	You've made the decision to migrate your existing system to Transact 3.11. This session will help you prepare for the Project Kick-off by identifying actions you can take prior to the event to help make it a success.	Administrative / Manager	2014-03-05 16:00	2014-03-05 17:00	Sonora

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Policy Basics and Configuration Reporting through Custom SQL	Are you as confused as we were about policy in Transact and the relationships between tenders, POS groups, and policy rules? Join us as we share what we learned about these topics in the time since we migrated to Transact. Also, we found that the kind of concise information we needed about how we had things configured was difficult to come by in the existing report templates. See how we use custom SQL to report on configuration information in a way that helps us make decisions about how to modify and improve our setup.	IT & Technical	2014-03-04 08:30	2014-03-04 09:30	San Carlos
Planning Your Transact Upgrade in 3.x	How to plan a successful campus upgrade. Common issues, hardware specifications and virtualization opportunities.	IT & Technical	2014-03-04 09:45	2014-03-04 10:44	San Carlos
Innovating with NFC-Enabled Credentials & Contactless Cards	Blackboard customers are instituting some truly market-leading changes with the traditional campus card and NFC-enabled mobile credentials. Join us as we illustrate what can happen when vision meets opportunity in mobile, contactless credentialing and NFC, and how Transact is bringing them together to enhance the student experience.	IT & Technical	2014-03-04 13:30	2014-03-04 14:30	San Carlos
Automating Tools in Blackboard Transact 3.X	Learn how to use Blackboard Transact Tools and how to automate them with Windows Task Scheduler.	IT & Technical	2014-03-04 14:45	2014-03-04 15:45	San Carlos
Blackboard Transact	Learn what's new in Blackboard Transact 3.11	IT & Technical	2014-03-04 16:00	2014-03-04 17:00	San Carlos
Ready, Aim, Submit: Photo Upload Grand Slam	Liberty University Card Services in conjunction with their IT development team has worked to enhance the online ID issuance experience. A new robust photo submission application provides a turnkey experience for your customer, lessens the burden on production staff, addresses security concerns, and promotes connection to the University without the customer ever visiting the ID office.	IT & Technical	2014-03-05 08:30	2014-03-05 09:30	San Carlos
Building Blocks Manager	Looking for a solution to synchronize data amongst multiple systems and mitigate manual and erroneous data entry? Building Blocks Manager may be the integration tool for you. This session is an introduction and overview of the Blackboard Building Blocks Manager application.	IT & Technical	2014-03-05 09:45	2014-03-05 10:44	San Carlos

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Report results need a bit more? Let's customize it! (Transact 3.10)	Sometimes a report will not contain quite all of the data you would like to see. I will present a SQL Plus query for quickly returning in a file or email the last report you ran. Then we will look at how this can be modified to include what the report is lacking. Finally, I will demonstrate how to put it in place in the reporting system so it can be used again without being recreated. Mercer University and Georgia Tech will discuss Disaster Preparedness Planning and Recovery.	IT & Technical	2014-03-05 13:30	2014-03-05 14:29	San Carlos
It Could Happen Tomorrow		IT & Technical	2014-03-05 14:45	2014-03-05 15:45	San Carlos
Transact, beyond the Card, beyond the Data	When constructed, the web front end to Transact was designed to have bolt on applications. In the basic mode, CSRs can view basic information about the user and the card. By bolting on other applications and gathering data from other systems, CSRs and administration can now help students diagnose card related problems to doing preliminary wellness checks on students. This is all done from a single web site where the varying system admins no longer need to run reports and combine data for the end user.	IT & Technical	2014-03-05 16:00	2014-03-05 17:00	San Carlos
The Balancing Act	All that money you're taking in has to be accounted for. Two card office workers who handle the accounting for the one card program at a private university will share the process they go through to balance out their SIS with Blackboard Transact on a weekly, monthly, and annual basis. They will share which reports they use from Transact and Excel spreadsheets they have created to aid the process as well as some tips learned from 12 years of experience.	One Card / Point of Sale (POS) I	2014-03-04 08:30	2014-03-04 09:30	Coronado

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Integrating with transit	By working with Blackboard, UVic was able to move to a one-card platform and also keep our current process for encoding student cards with transit privileges. Blackboard helped create a seamless integration between our new misfire one-card and our transit provider whom uses track two for their bus system. We have been using our student card as a UPass without a sticker identifier etc. and now this process has been automated and a student can self-validate at the kiosk without the need to line-up at the office.	One Card / Point of Sale (POS) I	2014-03-04 09:45	2014-03-04 10:44	Coronado
Managing Multiple Meal Plans	Join us for a discussion on general overview of features in tools to help you manage multiple meal plans. Learn how to allow multiple board plans per customer record and how to use the Transaction System's software interface to set up and manage multiple board plans. Hear from your colleagues how implementing mobile shopping has created an exciting and efficient service for their students, generating greater revenues for dining and enhancing quality of life for the entire campus community.	One Card / Point of Sale (POS) I	2014-03-04 13:30	2014-03-04 14:29	Coronado
Campus Panel: The Business Case for Mobile Ordering	Come learn about how BlackboardPay can make an impact on your bottom line while providing students with choice and faster access to their funds than checks or ACH. We will provide an overview of the features and benefits of the BlackboardPay solution and hear from the University of North Georgia on how they launched the program, transitioning from another vendor relationship, resulting in greater satisfaction for their students.	One Card / Point of Sale (POS) I	2014-03-04 14:45	2014-03-04 15:45	Coronado
Putting Students First: Integrating BlackboardPay Into Your Student Disbursement Process	Join the Sequoia team as we discuss new additions and upcoming features to our suite of products including new register and kiosk platforms, enhanced payment security options, and updates to our mobile and ecommerce solutions.	One Card / Point of Sale (POS) I	2014-03-04 16:00	2014-03-04 17:00	Coronado
Sequoia Retail Systems Product Updates		One Card / Point of Sale (POS) I	2014-03-05 08:30	2014-03-05 09:30	Coronado

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Finally An Easy to Use Secure Mobile Credential	<p>In October, 2013, Blackboard partnered with Quinnipiac and Tulane Universities to issue mobile credentials on campus. The Blackboard Transact application is the first of its kind permitting the phone credential to be automatically and securely provisioned over-the-air and no other action or device is needed. The mobile credential enables students to use NFC phones in place of their campus ID cards for access control, meal purchases, laundry, copying and printing. This session will explore the issuance process, how the credential works, and student response. We'll also talk about what we see in the future for native NFC mobile credentials in the campus environment.</p> <p>Is your institution looking for a PCI compliant hosting environment with lower operating costs that is user friendly, flexible and scalable? If so, join us for an exciting session to learn how Sequoia Retail Systems' Point-of-Sale and eCommerce solutions can be implemented without the need for costly servers and significant IT involvement.</p>	One Card / Point of Sale (POS) I	2014-03-05 09:45	2014-03-05 10:44	Coronado
Hosted Options for Point-Of-Sale & eCommerce	<p>Come learn about how the University of Pittsburgh strengthened their Card program by partnering with CampusImpact to develop a strategic marketing plan. Hear how Pitt utilized student feedback, rebranded their card program, implemented direct mail to drive deposits, and created a social media-based promotion to drive off-campus merchant awareness and transactions.</p>	One Card / Point of Sale (POS) I	2014-03-05 13:30	2014-03-05 14:29	Coronado
Power your campus card program; it's fundemonium on Pitt's campus.		One Card / Point of Sale (POS) I	2014-03-05 14:45	2014-03-05 15:45	Coronado
Ring in the Sales: POS Project Management	<p>Join us for a discussion on Point-of-Sale project management. We will analyze the product decision matrix, timelines, communications, and PCI considerations. Participants will learn how to employ the latest in payment technologies to reduce PCI-DSS scope on campus while also improving operations.</p>	One Card / Point of Sale (POS) I	2014-03-05 16:00	2014-03-05 17:00	Coronado
Retail POS Solutions	<p>Learn about changes in the Retail environment and how Blackboard is working towards new products and services such as EMV, Point-to-Point Encryption, etc.</p>	One Card / Point of Sale (POS) II	2014-03-04 08:30	2014-03-04 09:30	Palomas

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Innovative Mobile Applications on Campus	Learn and share in a discussion of how mobile is being utilized on various campuses to increase efficiency, generate revenue and improve quality of life. Share experiences from your own departments and hear from your colleagues.	One Card / Point of Sale (POS) II	2014-03-04 09:45	2014-03-04 10:44	Palomas
How to fuel deposits and spend on and off-campus	Learn from a variety of BbOne schools, on how they are communicating the benefits of their card programs and driving deposits and usage of their closed-loop accounts on and off-campus. From building an employee/staff program to leveraging financial aid credit balances, these schools are building thriving card programs and growing their off-campus programs amidst a competitive landscape.	One Card / Point of Sale (POS) II	2014-03-04 13:30	2014-03-04 14:29	Palomas
The Reconciliation Process	Let's follow and more importantly reconcile the money that goes in and out of the Blackboard Transact System! We will identify resources, interested parties, and reports available from Transact as well as from other systems and data points.	One Card / Point of Sale (POS) II	2014-03-04 14:45	2014-03-04 15:45	Palomas
Managing Events and Event Plans	Learn the basics of Events in Transact including adding events, creating event plans, and modifying event plans that are assigned to customers.	One Card / Point of Sale (POS) II	2014-03-04 16:00	2014-03-04 17:00	Palomas
What's New and Next in eAccounts	This session will cover the new features introduced to eAccounts and the SP platform since last year's user meeting. Tips and best practices for managing eAccounts will be discussed.	One Card / Point of Sale (POS) II	2014-03-05 08:30	2014-03-05 09:30	Palomas
Modernizing Campus Concessions Point of Sale	This session will explore how Louisiana State University has implemented a fully featured touchscreen POS system to modernize their concessions locations on campus. This session will also discuss the benefits and drawbacks to implementing POS devices over cash boxes as well as how to overcome challenges with remote devices often running on nights and weekends. Version 3.0 of the PCI Compliance requirements was issued in November 2013. Learn what these new	One Card / Point of Sale (POS) II	2014-03-05 09:45	2014-03-05 10:44	Palomas
Credit Card Processing (PCI Compliance Changes)	requirements mean for your campus and technology options you might want to consider to reduce your SAQ rating.	One Card / Point of Sale (POS) II	2014-03-05 13:30	2014-03-05 14:29	Palomas

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We WEPA; Do you?	WEPA is the On-the-Go Print solution at Jones County Junior College. This cloud-based solution allows our students to print from computers, smart phones, tablets, or flash drives. Integrated with our campus OneCard, our WEPA kiosks allow students to transact with campus funds or major credit cards. This session will cover the technical integration and setup in BbTs, kiosk functionality, monitoring, reporting, and support. We will share our results in dollars and cents. Finally, we will share our lessons learned during our 2+ years with the WEPA solution.	One Card / Point of Sale (POS) II	2014-03-05 14:45	2014-03-05 15:45	Palomas
The Eyes Have It!	Georgia Southern University completed a building project that encompassed the construction of two new dining halls in under 12 months. These two facilities would increase the combined capacity from 800 to 1600. In addition the board plans would change from a fixed number of meals per week to unlimited access at the new facilities. To accommodate the anticipated the large number of student?s access to these facilities we looked towards biometric solutions to provide students with a fast, accurate, intuitive and hygienic entry point. Come and listen to our experiences with installing the new IP (PoE, Wi-Fi), wall readers and offline locks throughout campus. We will be discussing supporting the whole campus access control system from the central card office using the ASSSA ABLOY / PERSONA locks. Six different partitions for multiple departments, Migration to the Blackboard software as the driver for access using the same locks in the near future. The criteria for our decision on why we went with IP locks, the bidding process, installation, commission and interfacing to other databases for ease of use will be discussed. What advantages did we gain for the cost?	One Card / Point of Sale (POS) II	2014-03-05 16:00	2014-03-05 17:00	Palomas
The IP lock experience – PoE, Wi-Fi and offline locks for the campus		Safety & Security	2014-03-04 08:30	2014-03-04 09:30	Rio Verde



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Santa Barbara City College Case Study: The Implementation of a Campus Wide Access Control System	This session will cover steps the College took to implement electronic locks campus wide to provide an enhanced security system. Topics will include funding/approval process, implementation, wireless access control and smart card technology. With a variety of door locations installed, the session will review how these systems can make campus life easier and more secure.	Safety & Security	2014-03-04 09:45	2014-03-04 10:44	Rio Verde
Need FeliCa or MIFARE technology to work on other Security Systems other than Blackboard?	Arkansas State University has been using the FeliCa encoded ID cards for the past year but faced the challenge of using these cards on another security system being used. With the DR4000 Door Manager Software, Blackboard readers can be used on control systems other than Blackboard (ex. Stanley, Persona, etc.). With this software in place the new FeliCa encoded cards can be used wherever a Blackboard DR4100 reader is installed and utilize the ?tap technology?, therefore saving wear and tear on the cards and the readers. Attend this session to hear their experiences before and after the implementation of the Contactless Configuration Manager Software.	Safety & Security	2014-03-04 13:30	2014-03-04 14:29	Rio Verde
Live Safe Placeholder	<p>Live Safe Placeholder </p>	Safety & Security	2014-03-04 14:45	2014-03-04 15:45	Rio Verde
PERSONA/ASSA ABLOY: New Technology	How do you bring real time access control to key boxes, office cabinets and server cabinets? How can you hang a reader on a glass wall or narrow style aluminum door? Take a few minutes to see how PERSONA /ASSA ABLOY Aperio line of Zigbee Access Control Readers are able to secure these challenging areas. How UW - Eau Claire maintains door access using data existing in the campus Active Directory. Using this system we are able to distribute management of door access to those directly responsible for access to an area. (Note: this is mostly the same data I presented in 2012)	Safety & Security	2014-03-04 16:00	2014-03-04 17:00	Rio Verde
Active Directory to Assign Door Access		Safety & Security	2014-03-05 08:30	2014-03-05 09:30	Rio Verde

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Campus wide Electronic Lock Deployment-Challenges and Successes Special Session from Live Safe	In Spring 2013, SBCC initiated the project of replacing all locks on campus. The goal was to have electronic as well as traditional lock installation completed by Thanksgiving 2013. Affected Staff and Faculty required re-carding. In the process, many lessons were learned.	Safety & Security	2014-03-05 09:45	2014-03-05 10:44	Rio Verde
		Safety & Security	2014-03-05 11:00	2014-03-05 12:00	Four Peaks
Persona Integration with Blackboard Transact	Synopsis of Georgetown's experience in implementing the Persona functionality of Bb Transact	Safety & Security	2014-03-05 13:30	2014-03-05 14:29	Rio Verde
Blackboard Safety & Security	Overview of Blackboard's new feature-rich security platform offering with access control, situational awareness and alarm management, and integrated browser-based IP video	Safety & Security	2014-03-05 14:45	2014-03-05 15:45	Rio Verde
Benefits of Security Integration	A review of benefits and actual examples of the integrated security strategy. Includes an open discussion of best practices following some of the most high profile events.	Safety & Security	2014-03-05 16:00	2014-03-05 17:00	Rio Verde
Community Colleges	Dug Out Discussions		2014-03-05 10:45	2014-03-05 12:00	San Carlos
New Users	Dug Out Discussions		2014-03-05 10:45	2014-03-05 12:00	Sonora
Tech Talk	Dug Out Discussions		2014-03-05 10:45	2014-03-05 12:00	Rio Verde
K-12	Dug Out Discussions		2014-03-05 10:45	2014-03-05 12:00	Rio Verde
Canadian Clients	Dug Out Discussions		2014-03-05 10:45	2014-03-05 12:00	Palm Patio