## Tackling the Headwinds

Using Analytics to Propel Students to Graduation Kara Bosch, Brad Bostian Central Piedmont Community College

## Significant Headwinds

Funding challenges Flattening enrollments Low retention rates Huge changes to placement, developmental education, and articulation of transfer courses Low graduation rates

## Student Retention \& Success Initiatives: users needed data to prove if initiatives were working



## Student Retention Dashboard-At a Glance: one dashboard targets many student retention initiatives

Fall 2009 All Ethnicities

- CU Undup Graduate Counts with Demographics (Curriculum, All Academic Programs, Unduplicated Graduate Count, All Ethnicities, All Genders, All)

| Associate in Applied Science | All Primary CCDs | Unknown | 2009 | 2010 | 2011 | 2012 | 2013 |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| Associate in Arts | All Primary CCDs | Unknown | 774 | 846 | 860 | 828 |  |
| Associate in Fine Arts | All Primary CCDs | Unknown | 656 | 696 | 811 | 808 | 831 |
| Arsoriata in Ganoral Eduration | All Drimanu CrDe | Unknown | 8 | 15 | 11 | 10 |  |

F AHS Undup Graduate Counts with Demographics (Adult High School Diploma, All Act

|  |  | 2009 | 2010 | 2011 | 2012 | 2013 |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| $18-29$ | $18-20$ | 194 | 203 | 178 | 140 | 227 |
|  | $21-25$ | 131 | 114 | 129 | 95 | 210 |
|  | $26-29$ | 73 | 83 | 44 | 39 | 127 |
|  | 62 | 88 | 63 | 57 | 205 |  |
| $40-49$ | 26 | 42 | 29 | 21 | 64 |  |.


|  | 2009 | 2010 | 2011 | 2012 | 2013 |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| $18-29$ | $18-20$ | 260 | 227 | 169 | 110 | 93 |
|  | $21-25$ | 80 | 70 | 59 | 60 | 64 |
|  | $26-29$ | 16 | 9 | 19 | 6 | 15 |
| $30-39$ |  | 13 | 19 | 20 | 16 | 18 |
| $40-49$ | 7 | 12 | 6 | 1 | 6 |  |.



## Promoting CPCC＇s Retention and Success Initiatives


－Avg Credits Attempled（CU）－Last 4 Spring Terms（Avg Credits Attempled $\sim$ ，Curiciculum，All Ethnicities，All Genders）


# Successful CU Gateway Grades with Demographics (All Departments, Enrolled, Curriculum, All Ethnicities, All Genders, All) 

## Successful Gateway Grades for all Ethnicities, Genders




## Registration Methods－Fall Comparison

Registration Method for Fall（CU）－Last 4 Fall Terms


－All Genders
All


$\square$ Standard Reg
$\square$ World－Wide Web Reg
$\square$ Sub－Total All Registration Meth is＊


屝 Measures Unduplica Sub－Total All Registration Methods

| Standard Reg | 5,159 | 5,399 | 6,321 | 5,410 |
| :--- | ---: | ---: | ---: | ---: |
| World－Wide Web Reg | 22,365 | 22,870 | 23,351 | 23,443 |
| Sub－Total All Registration Methods ${ }^{*}$ | 25,461 | 24,955 | 25,600 | 25,318 |

The same data shown different ways！ Unduplicated Student Count～

䍚 Ethnicity All Ethnicities

國 Gender
All Genders
egistration Method by Age Band（Unduplicated Student Counts）

Standard Reg
World－Wide Web Reg


|  | Sub－Total All Registration Methods＊ |  |  |
| :--- | ---: | ---: | ---: |
|  | Standard Reg | World－Wide Web Reg |  |
| Under $\mathbf{1 8}$ | 426 | 413 | 736 |
| $\mathbf{1 8 - 2 9}$ | $18-20$ | 1,625 | 6,567 |
|  | $21-25$ | 980 | 6,051 |
|  | $26-29$ | 401 | 2,422 |

## Successful Grades

## All CPCC Students

|  | 2011 |  |  | 2012 | 2013 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Sub-Total All Grades* | 102,518 | 102,637 | 99,748 | 2,691 |  |
| A | 49,239 | 48,249 | 47,546 | 1,482 |  |
| B | 32,889 | 33,509 | 32,781 | 787 |  |
| C | 19,929 | 20,376 | 18,935 | 399 |  |
| I/A | 142 | 168 | 170 | 10 |  |
| I/B | 169 | 180 | 185 | 11 |  |
| I/C | 150 | 15 | All CPCC | MALE Students |  |


| CPCC MALE Students |
| :--- |
|  |
| Sub-Total All Grades *  2012 2013 2014 <br> A 44,065 44,060 43,231 1,263 <br> B 20,510 19,891 19,732 691 <br> C 14,165 14,629 14,357 351 <br> I/A 9,184 9,303 8,910 204 <br> I/B 71 87 83 9 <br> I/C 77 78 88 8 |

## Course Utilization in Summary Form

Course Utilization - Fall Trend


Course Utilization - Spring Trend (Course Utilization \%)
Course Utilization - Spring Trend

$\square$ Curriculum
$\square$ Continuing Education $\square$ Basic Skills

## Course Utilization in Specific Courses, such as ACA (College Success)



## Course Utilization in Specific Courses (Such as "ACA")- (continued)

|  | Fall 2011 | Fall 2012 | Fall 2013 | Fall 2014 |
| :--- | ---: | ---: | ---: | ---: |
| All Course Sections <br> ACA | $85.67 \%$ | $80.06 \%$ | $76.50 \%$ | $52.05 \%$ |
| ACC | $90.57 \%$ | $83.58 \%$ | $91.06 \%$ | $89.28 \%$ |
| AHR | $73.94 \%$ | $72.15 \%$ | $73.81 \%$ | $77.76 \%$ |
| ALT | $96.59 \%$ | $74.70 \%$ | $83.81 \%$ | $85.87 \%$ |
| AMIT | $85.00 \%$ | $51.67 \%$ | $35.00 \%$ | $40.00 \%$ |


| 國 Department <br> All Departments | - |  | Fall 2011 | Fall 2012 | Fall 2013 | Fall 2014 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| All Departments | - |  |  |  |  |  |
| Unknown | \# | ACA-111 | 90.74\% | 84.61\% | 89.48\% | 82.08\% |
| A/C, Heating \& Ref Tech |  |  |  |  |  |  |
| Academic Eng As a 2nd Language |  | ACA-118 | 93.24\% | 92.13\% | 92.75\% | 82.56\% |
| Academic Related Accounting |  |  |  |  |  |  |
| Accounting <br> Adult Basic Education |  | ACA-120 | 86.18\% | 77.33\% | 89.82\% | 52.00\% |
| Adult English As a 2nd Languag Adult ESL |  | ACA-121 |  | 56.00\% | 86.00\% |  |
| Adult High School - Instruct | - | ACA-122 | 82.00\% | 61.00\% | 97.71\% | 96.39\% |

## Retention Fall to Spring

Retention \% (Next Term) by Term.Term (Term) on columns; and First Term Indicator (First Term Indicator) on rows sub-setted by All, All Genders, All Ethnicities, Enrolled and Curriculum

5\% Gender
All Genders

Ethnicity All Ethnicities

Next Term Retention Fall to Spring - Trend


## Can Get Retention Details By Program

## Next Term Retention from Fall

E Returned Next Term, Retention \% (Next Term), Returned Next Year and Retention \% (Next Year) by First Term Indicator (First Term Indicator) on columns; and Academic Program (Academic Program) on rows subsetted by Curriculum, Enrolled and Fall 2013

|  | All First Term Indicators |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | First Term Enrolled |  |
|  | Returned Next Term | Retention \% (Next Term) | Returned Next Year | Retention \% (Next Year) | Returned Next Term | Retention \% (Next TE |
| Automotive Systems Technology | 138 | 71.13\% | 82 | 42.27\% | 41 | 68. |
| Advanced Engine Performance Including Chassie Electronics (C60160C9) |  |  |  |  |  |  |
| Advanced Fuel and Electronic Systems (C60160C8) |  |  |  |  |  |  |
| Automotive Systems Technology (A60160) | 124 | 76.54\% | 68 | 41.98\% | 35 | 79. |
| Automotive Systems Technology (D60160) | 12 | 50.00\% | 12 | 50.00\% | 5 | 41. |
| Automotive Systems Technology - Brake \& Alignment (C6016011) |  |  |  |  |  |  |
| Basic Engine and Electrical (C60160C7) | 1 | 50.00\% | 1 | 50.00\% | 1 | 50. |
| Vehicle Line Drive Systems (C6016010) |  |  |  |  |  |  |
| Collision Repair \& Refin Tech | 11 | 64.71\% | 9 | 52.94\% | 3 | 60. |
| Autobody Estimating (C60130C3) |  |  |  |  |  |  |
| Autobody Repair (C60130C2) |  |  |  |  |  |  |
| Collision Repair and Refinishing Technology (D60130) | 2 | 40.00\% | 2 | 40.00\% |  |  |
| Painting and Refinishing ( 660130 C 1 ) | 9 | 75.00\% | 7 | 58.33\% | 3 | 75. |
| Criminal Justice Technology | 141 | 60.52\% | 95 | 40.77\% | 37 | 45. |
| Corrections (C55180C6) |  |  |  |  |  |  |
| Counte and thal aw icreiencel |  | 50000 |  | conord |  |  |

## Tracking Student Success

Degree Count by Academic Year: The Big Picture

Degree Count by Academic Year (CU) (Curriculum, All Academic Programs, Degree Count)

$\square$ Associate in Applied Science (AAS) / Certificate [P] $\square$ Associate in Applied Science (AAS) / Unknown [P] $\square$ Associate in Ats (AA) / Unknown $\mathbb{P ]}$ $\square$ Associate in Fine Ants (AFA) / Unknown [P] $\square$ Associate in General Education (AGE) / Unknown [P] $\square$ Associate in Science (AS) / Unknown [P] $\square$ Unknown / Certificate [s] $\square$ Unknown / Diploma [s]

## Tracking Student Success <br> Degree Count by Academic Year: Targeting At-Risk Groups

| 邫 Term |  |  | 気 Gender |  | 촛 C44 Age Band 2 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fall 2013 | Black, Non-Hispanic | - | Male | - | 18-29 |  |

## - Degree Count by Academic Year (CU) (Curriculum, All Academic Programs, Degree Count


$\square$ Associate in Applied Science (AAS) / Unknown $\square$ Associate in Arts (AA) / Unknown
$\square$ Associate in Fine Arts (AFA) / Unknown
$\square$ Associate in General Education (AGE) / Unknown
$\square$ Associate in Science (AS) / Unknown
$\square$ Unknown / Certificate
$\square$ Unknown / Diploma

## Back To The Headwinds

- Funding challenges

Flattening enrollments
Low retention rates Huge changes to placement, developmental education, and articulation of transfer courses Low graduation rates

Applications Are Flat


CPCC Projected Vs. Actual Curriculum Headcount


Enrollment is not meeting projections

## CPCC Revenue Sources

100,000,000.00
90,000,000.00
80,000,000.00
70,000,000.00
60,000,000.00
50,000,000.00
40,000,000.00
30,000,000.00
20,000,000.00
10,000,000.00
0.00


State
funding is going down

CPCC Revenue Source Percentages
We're
now
more
than a
third self-
funded





Improved services, like eliminating phone registration and creating Get Started, our online enrollment portal

Fiall 2010<br>Fall 2011<br>Fall 2012<br>Fall 2013



Added more short session classes, which support concinuous enrollment and student success

| Term Length | N | \% A-C | \% F | \% W |
| :---: | :---: | :---: | :---: | :---: |
| 16 Weeks | 18812 | $69.6 \%$ | $10.6 \%$ | $15.5 \%$ |
| 8 Weeks | 3680 | $74.1 \%$ | $11.8 \%$ | $10.7 \%$ |
| 4 Weeks | 240 | $81.3 \%$ | $8.8 \%$ | $6.7 \%$ |

## Reducing the withdrawal rate

Moved the $75 \%$ W date to the $35 \%$ point

Created an online attendance system

Added early term progress reports to our Online Student Profile system

## A to C Grades and W Grades



## Intervention 3: Course Utilization Formula

In 2009-2010, English earned \$5,000,000 while Health Sciences cost $\$ 900,000$

| ENG 111 | Fall | Fall | Fall | Fall | Fall | Fall | Fall |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EN | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |  |
| Section <br> Count | 73 | 74 | 79 | 85 | 91 | 116 | 120 |
| Section |  |  |  |  |  |  |  |
| Utilization \% | $85.2 \%$ | $86.8 \%$ | $97.3 \%$ | $95.6 \%$ | $94.8 \%$ | $94.8 \%$ | $92.4 \%$ |
| Avg Enrolled <br> per Section | 21.2 | 23.1 | 24.1 | 23.7 | 23.5 | 23.4 | 23 |

## Cost per Completion (Unit Cost)

## Outcome-Adjusted Pathway Cost: 2005-06 First Time in College Students after 5 Years



## Developmental math students who complete college math

Will earn 25 more credits
Complete a degree at a significantly higher rate Are twice as likely to transfer out

## Changes may be incremental but significant

 An increase of $15 \%$ in the rate of recent high school graduates completing college level math in their first year might take a $13 \%$ graduation rate to $15 \%$And lower the cost per completer from $\$ 112,000$ to $\$ 102,000$

- Moving to $100 \%$ completion of college math by year 2 would take a 13\% graduation rate to 27\%

And reduce cost per completer to $\mathbf{\$ 7 6 , 0 0 0}$

## Course utilization = butts over seats



## Using Blackboard Analytics I can pull course utilization data by prefix

| All Courses | GEL | Section Utilization $\%$ | $104.24 \%$ | $96.58 \%$ | $91.71 \%$ | $92.41 \%$ | $89.68 \%$ |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| All Courses | GEL | Avg Enrolled per Section | 24.6 | 25.6 | 24.3 | 24.3 | 22.6 |
| All Courses | GEL | Avg Sections per Course | 5 | 5.5 | 5 | 6 | 5 |
| All Courses | GEO | Section Count | 7 | 7 | 8 | 10 | 7 |
| All Courses | GEO | Section Utilization $\%$ | $102.06 \%$ | $96.88 \%$ | $99.16 \%$ | $96.43 \%$ | $101.08 \%$ |
| All Courses | GEO | Avg Enrolled per Section | 28.3 | 26.6 | 29.5 | 27 | 26.7 |
| All Courses | GEO | Avg Sections per Course | 2.3 | 2.3 | 2.7 | 3.3 | 2.3 |
| All Courses | GER | Section Count | 12 | 12 | 14 | 14 | 14 |
| All Courses | GER | Section Utilization $\%$ | $67.56 \%$ | $64.29 \%$ | $59.69 \%$ | $46.94 \%$ | $53.76 \%$ |
| All Courses | GER | Avg Enrolled per Section | 18.9 | 18 | 16.7 | 13.1 | 14.3 |
| All Courses | GER | Avg Sections per Course | 2 | 2 | 1.8 | 1.8 | 1.8 |

Or by a particular snapshot, by campus, and for each
course

07 Course Utilization: Section Measures by Course - Fall Trend - sliced
Section Utilization \% for Central Campus / CPCC, End of Add/Drop, Curriculum (Reporting Term)

|  |  | Spring 2013 |
| :--- | :--- | ---: |
| All Courses | All Courses | $85.21 \%$ |
| All Courses | ACA-111 | $90.93 \%$ |
| All Courses | ACA-118 | $98.55 \%$ |
| All Courses | ACA-120 | $80.00 \%$ |
| All Courses | ACA-121 | $52.00 \%$ |
| All Courses | ACA-122 | $100.00 \%$ |
| All Courses | ACC-110 | $77.78 \%$ |
| All Courses | ACC-115 | $85.19 \%$ |
| All Courses | ACC-120 | $90.28 \%$ |
| All Courses | ACC-121 | $90.12 \%$ |
| All Courses | ACC-129 | $47.06 \%$ |
| All Courses | ACC-130 | $52.94 \%$ |

## My Method

Pull number of sections and utilization percentage for 7 campuses and for all campuses, at end of drop/add and at end of term

Transform the data into one record per course
Account for needed growth or section reduction
Adjust for known changes, such as to placement policies, the developmental course sequences, and the CAA

## My Method

For utilization \% < 90\%:
Sections needed = current sections * utilization \% / 90\% For utilization $\% \geq 90 \%$ (low estimate):
Sections needed = current sections + [2 * (utilization \% - 90\%)] For utilization $\% \geq 90 \%$ (high estimate):
Sections needed = current sections + [5 * (utilization \% - 90\%)]
Excel example $=\mathrm{IF}(\mathrm{F} 4<0.9,(\mathrm{E} 4 *(\mathrm{~F} / \mathrm{O} 0.9)), \mathrm{E4}+((\mathrm{F} 4-0.9) * 2 * E 4))$
This method is good but has flaws: it is backward looking, can over-grow, and ignores course idiosyncrasies

This busy slide shows the result of these calculations. It gives low and high estimates for the number of sections needed by campus and for both snapshots


## Color coding indicates adjustment needed and reason



## Next I can analyze the actual sections run based on the

 projected need|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Low | High | Actual | Utilization | No Color = Difference Greater Than 1 Section | No Color = Difference Greater Than 1 Section | Courses | Actual Versus Needed Sections: Differences Greater Than 1 | Absolute Value Of Actual Versus Needed Sections With Differences Greater Than 1 | Actual <br> Versus <br> Needed <br> Sections | Absolute <br> Value Of <br> Actual <br> Versus <br> Needed <br> Sections | Courses | Absolute <br> Value Of <br> Actual Versus <br> Needed <br> Sections: <br> Low <br> Estimate | Absolute Value Of Actual Versus Needed Sections: High Estimate | Sections <br> Needed: <br> Differences <br> Greater <br> Than 1 | Section <br> Surpluses: <br> Differences <br> Greater <br> Than 1 | Sections <br> Needed: <br> Differences <br> Greater <br> Than 1 | Section <br> Surpluses: <br> Differences <br> Greater <br> Than 1 |
| s |  |  |  |  |  | Aall Courses | Low Est | timate | High Es | imate | Aall Courses | Low | High | Low | Low | High | High |
|  |  |  |  |  |  | ABL-6014 |  |  |  |  | ABL-6014 |  |  |  |  |  |  |
| 31.7 | 34.2 | 34.0 | 72.24\% | 2.3 | -0.2 | ACA-111 | 2.3 | 2.3 | 0.0 | 0.0 | ACA-111 | 2.3 | 0.2 | 0.0 | 2.3 | 0.0 | 0.0 |
| 28.4 | 30.4 | 30.0 | 87.33\% | 1.6 | -0.4 | ACA-118 | 1.6 | 1.6 | 0.0 | 0.0 | ACA-118 | 1.6 | 0.4 | 0.0 | 1.6 | 0.0 | 0.0 |
| 11.4 | 12.2 | 8.0 | 94.50\% | -3.4 | -4.2 | ACA-120 | -3.4 | 3.4 | -4.2 | 4.2 | ACA-120 | 3.4 | 4.2 | -3.4 | 0.0 | -4.2 | 0.0 |
| 1.4 | 1.4 | 2.0 | 96.00\% | 0.6 | 0.6 | ACA-121 | 0.0 | 0.0 | 0.0 | 0.0 | ACA-121 | 0.6 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 |
| 6.7 | 7.2 | 8.0 | 85.00\% | 1.3 | 0.8 | ACA-122 | 1.3 | 1.3 | 0.0 | 0.0 | ACA-122 | 1.3 | 0.8 | 0.0 | 1.3 | 0.0 | 0.0 |
| 3.3 | 3.3 | 3.0 | 81.67\% | -0.3 | -0.3 | ACC-110 | 0.0 | 0.0 | 0.0 | 0.0 | ACC-110 | 0.3 | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.9 | 0.9 | 1.0 | 77.78\% | 0.1 | 0.1 | ACC-115 | 0.0 | 0.0 | 0.0 | 0.0 | ACC-115 | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 16.4 | 16.4 | 17.0 | 89.76\% | 0.6 | 0.6 | ACC-120 | 0.0 | 0.0 | 0.0 | 0.0 | ACC-120 | 0.6 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 |
| 7.5 | 7.5 | 10.0 | 78.79\% | 2.5 | 2.5 | ACC-121 | 2.5 | 2.5 | 2.5 | 2.5 | ACC-121 | 2.5 | 2.5 | 0.0 | 2.5 | 0.0 | 2.5 |
| 0.5 | 0.5 | 1.0 | 59.26\% | 0.5 | 0.5 | ACC-129 | 0.0 | 0.0 | 0.0 | 0.0 | ACC-129 | 0.5 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.6 | 0.6 | 1.0 | 88.89\% | 0.4 | 0.4 | ACC-130 | 0.0 | 0.0 | 0.0 | 0.0 | ACC-130 | 0.4 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.8 | 0.8 | 1.0 | 88.00\% | 0.2 | 0.2 | ACC-140 | 0.0 | 0.0 | 0.0 | 0.0 | ACC-140 | 0.2 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 |
| 1.5 | 1.7 | 2.0 | 67.31\% | 0.5 | 0.3 | ACC-149 | 0.0 | 0.0 | 0.0 | 0.0 | ACC-149 | 0.5 | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 |
| 1.3 | 1.7 | 1.0 | 92.00\% | -0.3 | -0.7 | ACC-150 | 0.0 | 0.0 | 0.0 | 0.0 | ACC-150 | 0.3 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.8 | 0.8 | 1.0 | 70.37\% | 0.2 | 0.2 | ACC-220 | 0.0 | 0.0 | 0.0 | 0.0 | ACC-220 | 0.2 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 |


| 0.0 | 0.0 | 0.0 | 0.0 | WLD-143 | 0.2 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0.0 | 0.0 | 0.0 | 0.0 | WLD-151 | 0.2 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.0 | 0.0 | -1.7 | 1.7 | WLD-215 | 0.7 | 1.7 | 0.0 | 0.0 | -1.7 | 0.0 |
| 0.0 | 0.0 | 0.0 | 0.0 | WLD-221 | 0.7 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.0 | 0.0 | 0.0 | 0.0 | WLD-231 | 0.4 | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.0 | 0.0 | 0.0 | 0.0 | WLD-251 | 0.7 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.0 | 0.0 | 0.0 | 0.0 | WLD-261 | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.0 | 0.0 | 0.0 | 0.0 | WLD-265 | 0.2 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.0 | 0.0 | 0.0 | 0.0 | WLD-270 | 0.1 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 |
| 0.0 | 0.0 | 0.0 | 0.0 | WLD-293F | 00 | $\bigcirc 0$ | 0.0 | 0.0 | 0.0 | $\cdots 0$ |
| 0.0 | 0.0 | 0.0 | 0.0 | WOL-110 | 0.3 | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 |
| Net Difference | Sum Of The Differences | Net <br> Difference | Sum Of The Differences |  | Absolute Differences | Absolute Differences | Unde r Lov | Over Low | Under High | Over High |
| 43.1 | 520.9 | -173.2 | 608.3 |  | 916.9 | 1010.9 | -738.9 | 282.0 | -390.7 | 217.6 |
| Low Es | imate | High E | timate |  | Low | High |  | 43.1 |  | -173.2 |

Here you can see the bottom line values. In absolute terms, we're about a thousand sections off from what we need. And taking the high estimate of sections needed, we have a net need of nearly two hundred sections

## Now we can adjust sections by need

|  | Fall 2011 |  | Fall 2012 |  | Fall 2013 |  | Fall 2014 |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| All Courses | 3051 | $86 \%$ | 3997 | $80 \%$ | 4184 | $77 \%$ | 4479 | $52 \%$ |
| ABL-6014 | 0 | NA | 27 | $92 \%$ | 30 | $83 \%$ | 15 | $74 \%$ |
| ACA 111 | 55 | $90 \%$ | 53 | $85 \%$ | 49 | $89 \%$ | 22 | $82 \%$ |
| ACA 122 | 2 | $90 \%$ | 8 | $61 \%$ | 7 | $98 \%$ | 51 | $96 \%$ |
| ENG 111 | 116 | $99 \%$ | 120 | $93 \%$ | 119 | $96 \%$ | 150 | $96 \%$ |
| PSY 150 | 44 | $97 \%$ | 59 | $95 \%$ | 47 | $97 \%$ | 65 | $94 \%$ |

## Fall to Spring Retention



## So the graduation rate is now rising

Graduation Rates (year is the cohort year)*


■ Grad Rate 100

- Grad Rate 150

■ Grad Rate 200

There is more to do: Multiple Measures for Placement

| Spring 2014 | Course Success <br> Rates | Estimated Two Semester <br> Course Completion Rates |
| :---: | :---: | :---: |
| ENG 111 | $12 \%$ higher | $33 \%$ higher |
| Reading Intensive (COM <br> 110, HIS 111, PSY 150, <br> SOC 210) | $1 \%$ to $13 \%$ higher | $15 \%$ to $33 \%$ higher |
| MAT (through MAT 171) | $1 \%$ to $8 \%$ lower | $13 \%$ to $28 \%$ higher |

Estimated Graduation Rate

More than 2\% higher

## ACCUPLACER Test Prep

## Sometimes even a wizard needs to review



How much time and money would be saved if the other $67 \%$ of students reviewed before testing?

| Test Name | ExtraTime | Extra Money | Graduation Rate Increase Lost |
| :--- | :--- | :--- | :--- |
| Arithmetic | Upto28Weeks | $\$ 271,979$ |  |

With resources shrinking and needs expanding, we can't redesign colleges to maximize student completions without tools like Blackboard Analytics

## Questions?

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