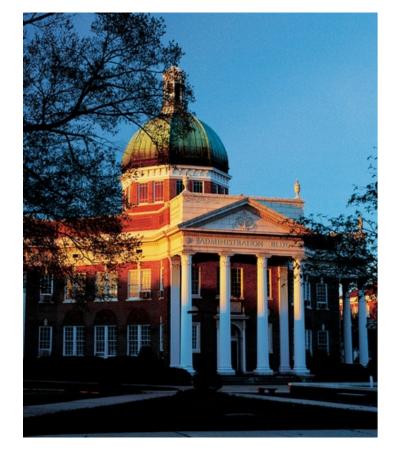
# ONLINE AT SOUTHERN MISS

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# The University of Southern Mississippi

- Premier research university for the Gulf South
- Approx 800 faculty & 15,000 students
- Largest number of CC transfers among MS IHL's
- Dual teaching sites in Hattiesburg and MS Gulf Coast region
- Online learning managed through the Learning Enhancement Center

#### THE CHALLENGE....

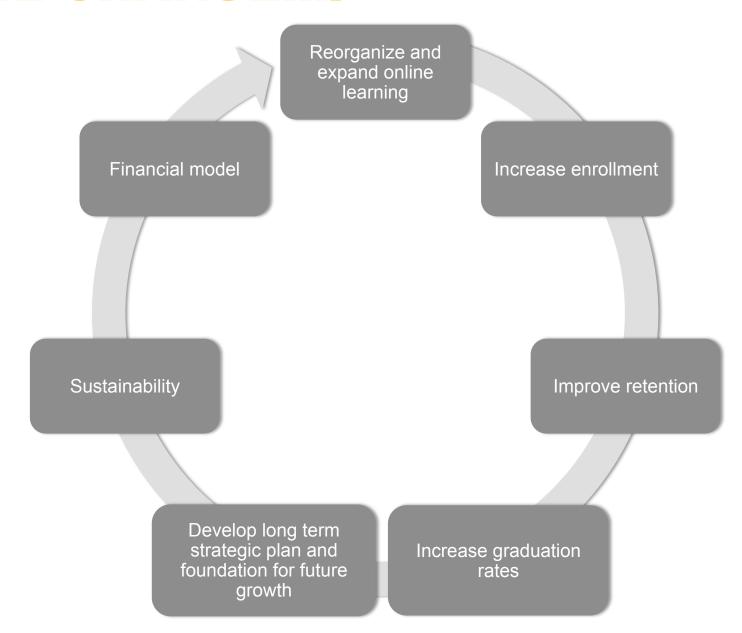
Online learning highly decentralized

No interaction with academic side of the house

Focus on courses, not programs

Lack of Strategic Plan and funding

#### THE CHARGE....



#### THE INITIAL FOCUS....

Provide a pathway to degree completion for learners with some college credit

Provide a workforce avenue for post Katrina coastal residents

Increase enrollment, retention, graduation rates

#### WHERE WE WERE...2009

## Online Enrollment (UG/Grad)

• 742 exclusively online students

#### Student Credit Hours

• 4614 SCH (exclusively online)

## Number of Online Programs

2 UG (only last two years)

9 GRAD (executive format, hybrid, and fully)

Number of online classes

• 261

Student Credit Hours (all online classes)

• 13,713 SCH

#### THE SOLUTION

Administrative support and buy in

Partner with an industry leader for planning and launch assistance

Focus on development of high demand, fully online programs

Develop
Marketing and
Recruiting
capability for
online
programs

#### THE PROCESS....

Identify potential target audience

Implement technologies to increase visibility and track student progress

Acquire a dedicated budget for online learning and hire additional staff (during budget cuts)

Implement branding, marketing, and recruiting strategies



#### **USM HITS MILESTONES**

### PRIORITIZED WORK STREAMS

Faculty Development and Course Redesign

Marketing and Recruiting Str

Business Process Improvem Course Scheduling

Change Management

Financial Modeling

Organizational Development



#### **RESULTS ACHIEVED < 1YR**

#### **Teacher Assistant Program**

- 29 students enrolled in Fall '09 cohort (9 more than target)
- 12 faculty attended training
- 16 courses redesigned

#### Construction Engineering Technology

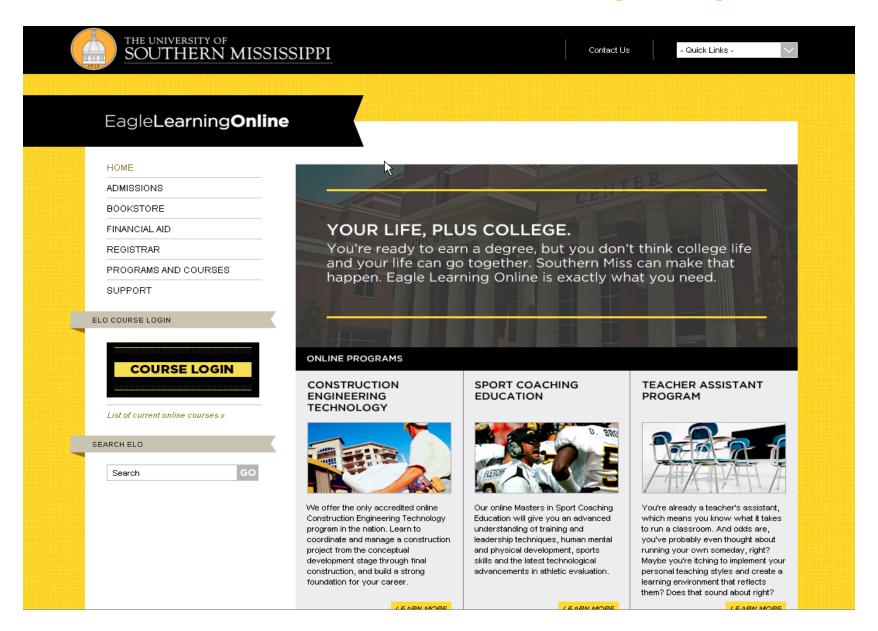
- Spring 2010 rollout
- ~12 faculty in training
- 27 courses redesigned

#### **Sport Coaching Education**

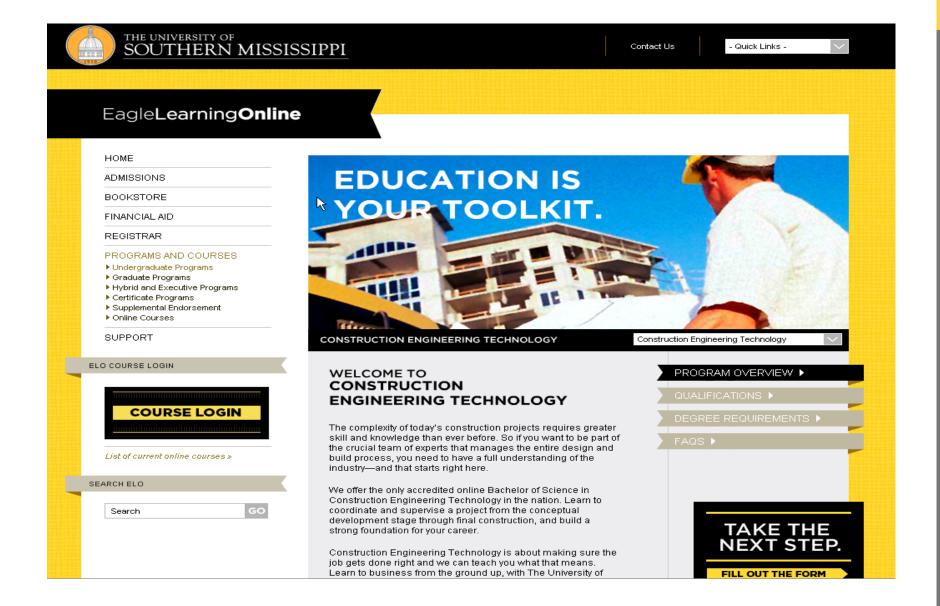
- Spring 2010 rollout
- ~10 faculty in training
- 16 courses redesigned



### **EAGLE LEARNING ONLINE (ELO)**



# CONSTRUCTION ENGINEERING TECHNOLOGY



#### SPORT COACHING EDUCATION

#### EagleLearningOnline HOME ADMISSIONS BOOKSTORE FINANCIAL AID REGISTRAR PROGRAMS AND COURSES ▶ Undergraduate Programs ▶ Graduate Programs ▶ Hybrid and Executive Programs ▶ Certificate Programs ▶ Supplemental Endorsement ▶ Online Courses SUPPORT ELO COURSE LOGIN **COURSE LOGIN** List of current online courses » SEARCH ELO Search



#### WELCOME TO SPORT COACHING EDUCATION

You love sports, but that's not what this is about. You see yourself as an educator and a leader. You have a lot to share and you want to help people grow. Well, then you've already got the characteristics of a great coach—and we can help you take your coaching skills to the next level.

Our online Master or Science in Sport Coaching Education will give you an advanced understanding of training and leadership techniques, human mental and physical development, sports skills and the latest technological advancements in athletic evaluation.

It goes beyond rallying the team—to coach is to motivate people toward self-improvement. And the more you know, the better coach you'll be. Get a degree from one of the top coaching education programs in the country, from anywhere you are.



**Summary Financial Analysis Online Learning** 

Demonstrated that Online Learning was a \$4M enterprise at 25% margin

(USD in thousands) Direct Operating Revenues:	Total
. •	
Tuition	4,569
Online Course Fees	93
Alternative Learning Fees	497
Total Direct Operating Revenues	\$ 5,159
Direct Operating Expenses:	
Salaries and Fringe Benefits	2,260
Course Fee Expense	93
Total Direct Operating Expenses	\$ 2,353
Contribution to Overhead	<b>\$</b> 2,806
Less: Overhead Expense	
Direct Assignment	
<b>Blackboard Software and Support</b>	\$ 314
Consulting Costs for Online Programs	300
Learning Enhancement Center Allocated Cost	434
Central and Departmental Administration	600
Total Overhead Expense	4 649
	1,648
Gain/Loss from Operations	\$
	1,158

#### THE RESULT....

Strategic approach

**Program Focus** 

Eagle Learning
Online
(ELO)

Integrate online learning into the academic culture of the university

Identity and Brand

#### **WHERE WE ARE....2014**

Increased enrollment Fall 2014 (UG/G)

• 1364 exclusively online students

**Student Credit Hours** 

• 10,341 SCH (exclusively online)

Number of Online Programs

- 8 UG
- 16 Graduate
- 8 Hybrid / Executive Format
- 6 Supplemental Endorsements
- 1 Certificate Program

Number of online classes

• 449 fully online classes

Student Credit Hours (all online classes)

• 25,107 SCH

# ONLINE LEARNING AT SOUTHERN MISS....THEN AND NOW

2014 2009 Online revenue has increased > 4x to \$18M 742 exclusively online students 1364 exclusively online students 4,614 SCH (exclusively online) 10,341 SCH (exclusively online) 261 courses 449 courses 11 programs 39 programs

# #1 IN ONLINE LEARNING IN STATE OF MISSISSIPPI\*



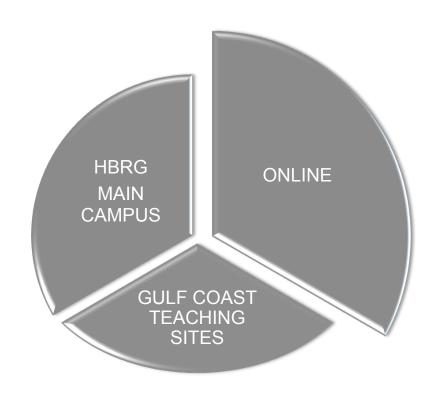
#1 in satisfaction

Largest online
enrollment of all MS IHLs

Largest selection of fully
online programs

Contributing to overall university enrollment, retention, and revenue Consistent growth

# CONTRIBUTIONS TO THE INSTITUTION....



Summer 2014 online learning provided 34% of overall SCH for the entire institution

Totaled more than all coast teaching sites combined in SCH

Online tuition revenue approximately 1/3 of all tuition revenue

## CONTINUING AND INCENTIVIZING GROWTH....

#### Provost Support

- Faculty stipends
- Departmental stipends
- Increased resources
- Public support

#### **GEC**

- Move GEC fully online
- Expand number of sections of GEC online offerings

## Faculty Recognition

- On-site regional conference
- Outstanding Faculty Awards

# WITH GROWTH COMES CHANGE....



Current research indicates potential students do not associate Eagle Learning Online with the University of Southern Mississippi and further separates online learning from the rest of the university.



Creating a brand that easily relates to the university's brand is vital.

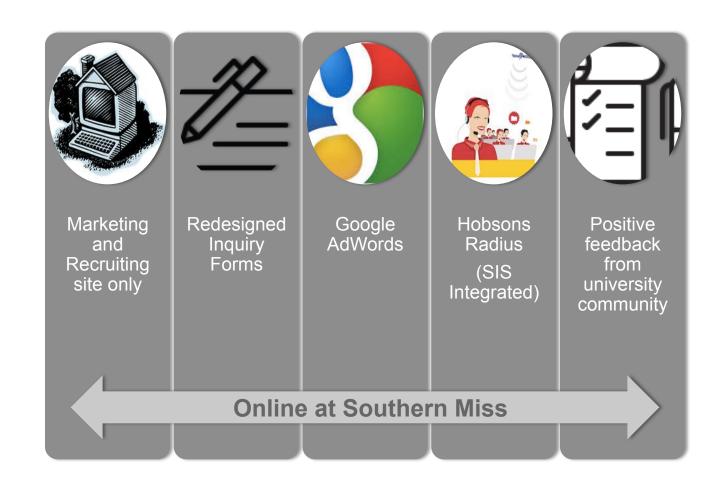


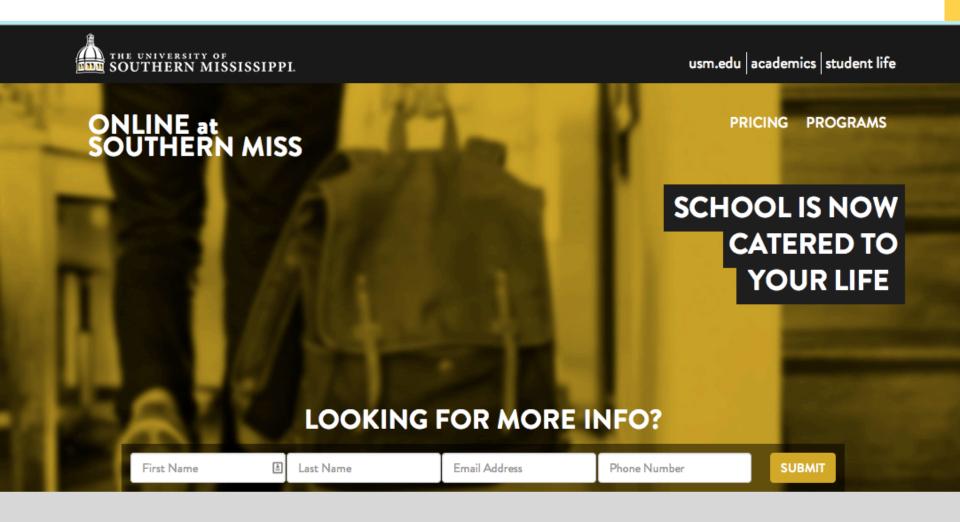
Majority of our students within 100 miles radius of physical campus.



Convert online students to successful, contributing Alumni.

#### **ONLINE AT SOUTHERN MISS**







## EDUCATION SHOULDN'T MAKE YOU FILE FOR BANKRUPTCY

No matter the program, earning a college degree requires plenty of time and dedication. Our affordable tuition rates allow you to concentrate

#### **LESSONS LEARNED.....**



**Governing Bodies** 

**Training** 

#### **Policy Development and Oversight**

**Steering Committee** 

**Faculty Lead** 



Mission Focused

**Administrative Support** 

#### WHAT'S NEXT....



New website

Approved policies

**Increased Marketing and Recruiting** 

Google Ad Words

**Analytics** 

**Call for Proposals** 

**GEC** 

**Programs** 

# Q&A ????