



University of Groningen

Foundations for succes

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27 november 2014

Learning environment



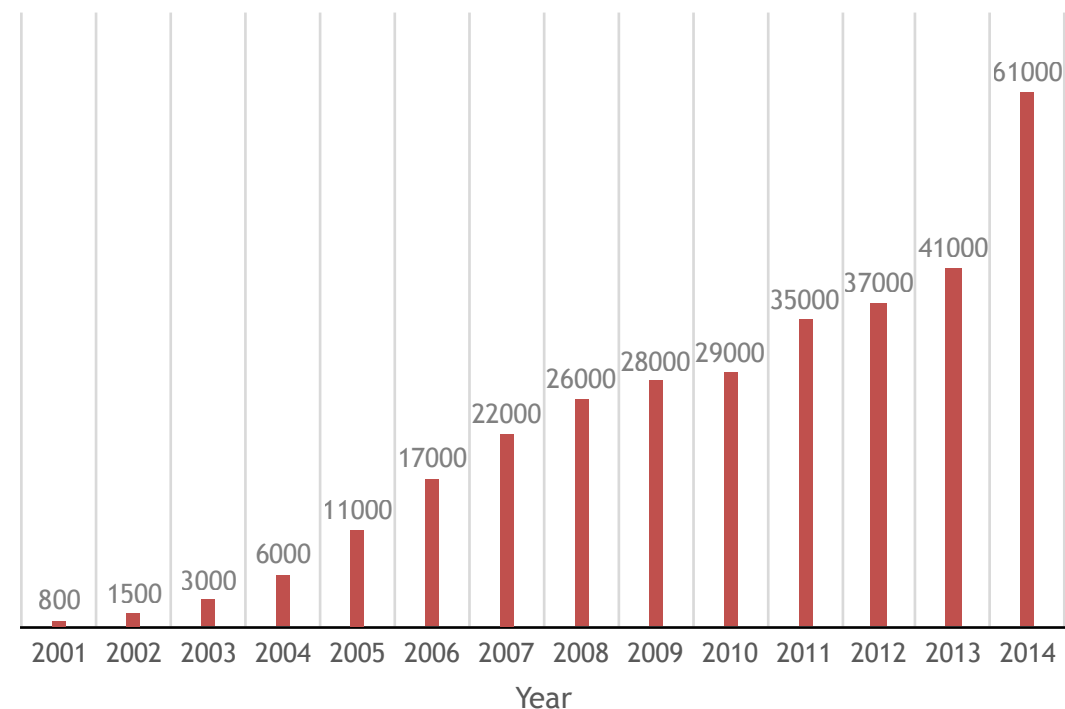
Nestor 2001



Nestor 2014

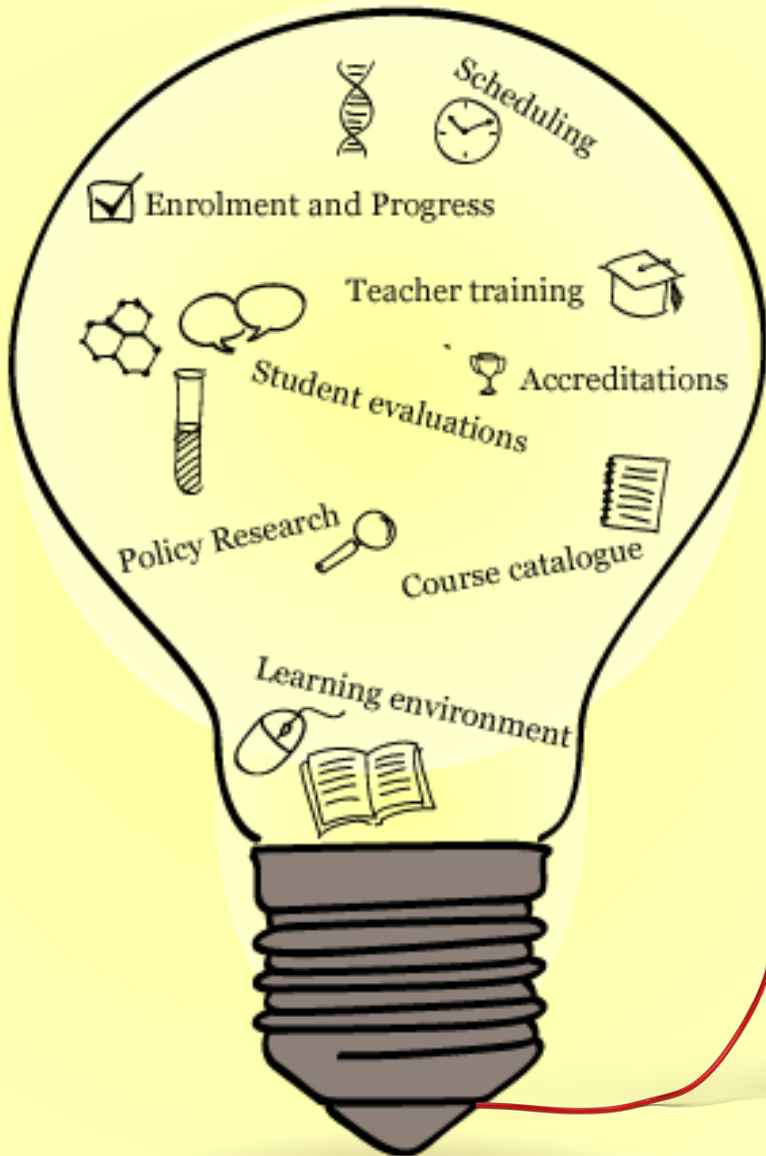
Completely integrated in
education

Average number of users per day

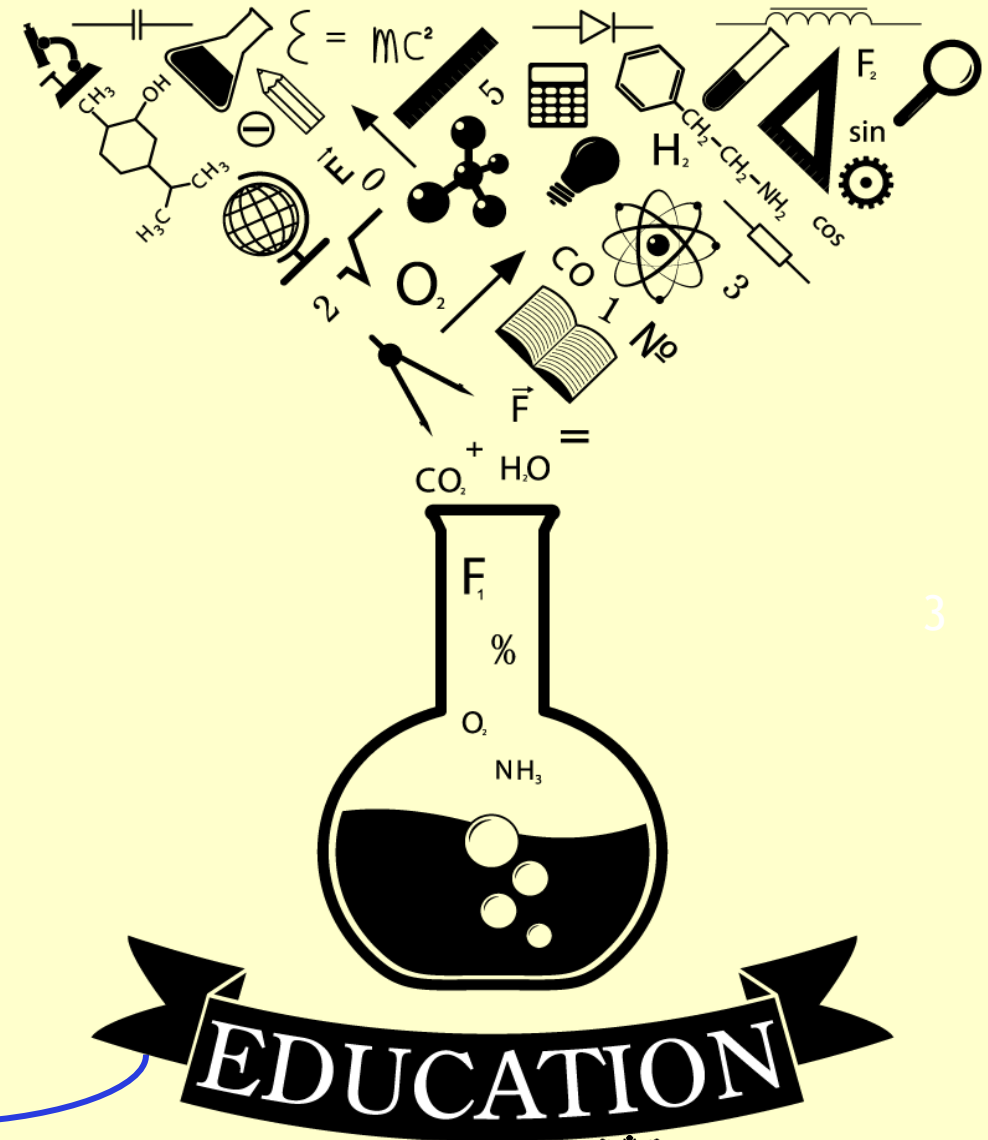
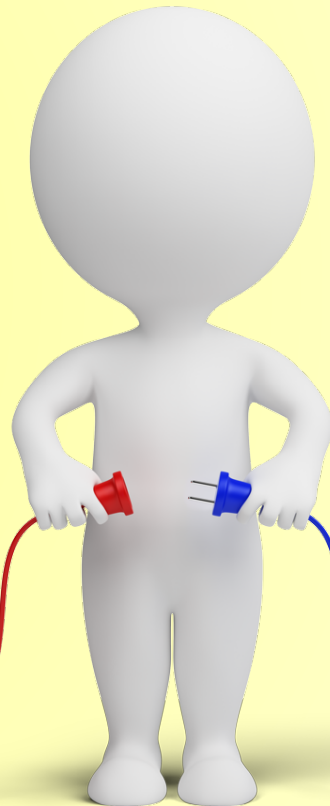


Our record: 113402 visits, without
a glitch!

Educational support & innovation



Educational
support &
innovation



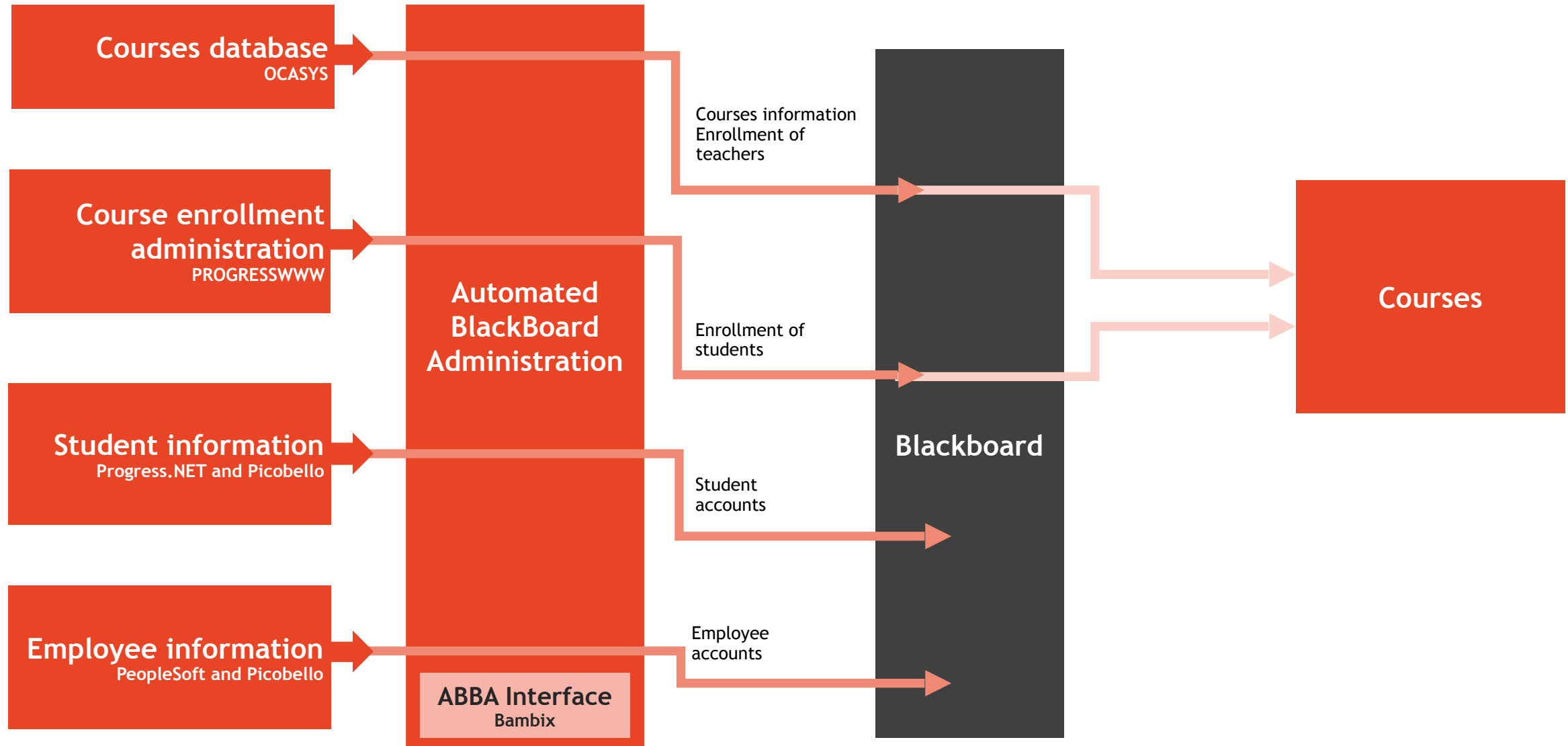
EDUCATION



DATA INTEGRATION

INPUT

OUTPUT



BUILDING BLOCKS

Name	Description
<i>Interactive journal</i>	<i>Portfolio with flexible upload possibility</i>
<i>Advanced Group tool</i>	<i>Batch group utility with more options like random groups</i>
<i>Assessment tools</i>	<i>Building block for displaying and correcting essay questions in exams.</i>
<i>Ephorus</i>	<i>Integration in Blackboard with plagiarism scanner Ephorus.</i>
<i>Course organizer</i>	<i>Utility for making schemes/tables for displaying course content.</i>
<i>BSA modules</i>	<i>Integration with study progress system.</i>
<i>Newsroom</i>	<i>RSS reader for displaying news content in a interactive way.</i>
<i>Workflowtool</i>	<i>Tool for supporting complex processes</i>

REASONS FOR MOVING



Hardware



Maintenance



Migrations



Cost



Reliability



8,000,000



Blackboard

8,000,000

Users depending on Blackboard
Managed Hosting on a daily basis



Blackboard

Operational Expectations on Blackboard

1. AVAILABILITY

Always available and serves user demands fast = ZERO downtime and minimal latency

2. SUPPORT

Anytime, anywhere access = 24x7x365 Support

3. SCALABLE

A scalable platform that enables growth without boundaries and fast deployment of new technologies

4. FOCUS ON EDUCATION

“Enable my institution to focus on the core mission of education - not on managing technology”

Blackboard Managed Hosting

Network operations centre

Offering Services since 1999

220+ Full-time resources based in
4 continents

Follow-the-sun 24x7x365 in-depth
coverage



DATACENTERS
7 production Tier-4
Datacenters
around the world

REDUNDANT
Redundant and
reliable
infrastructure

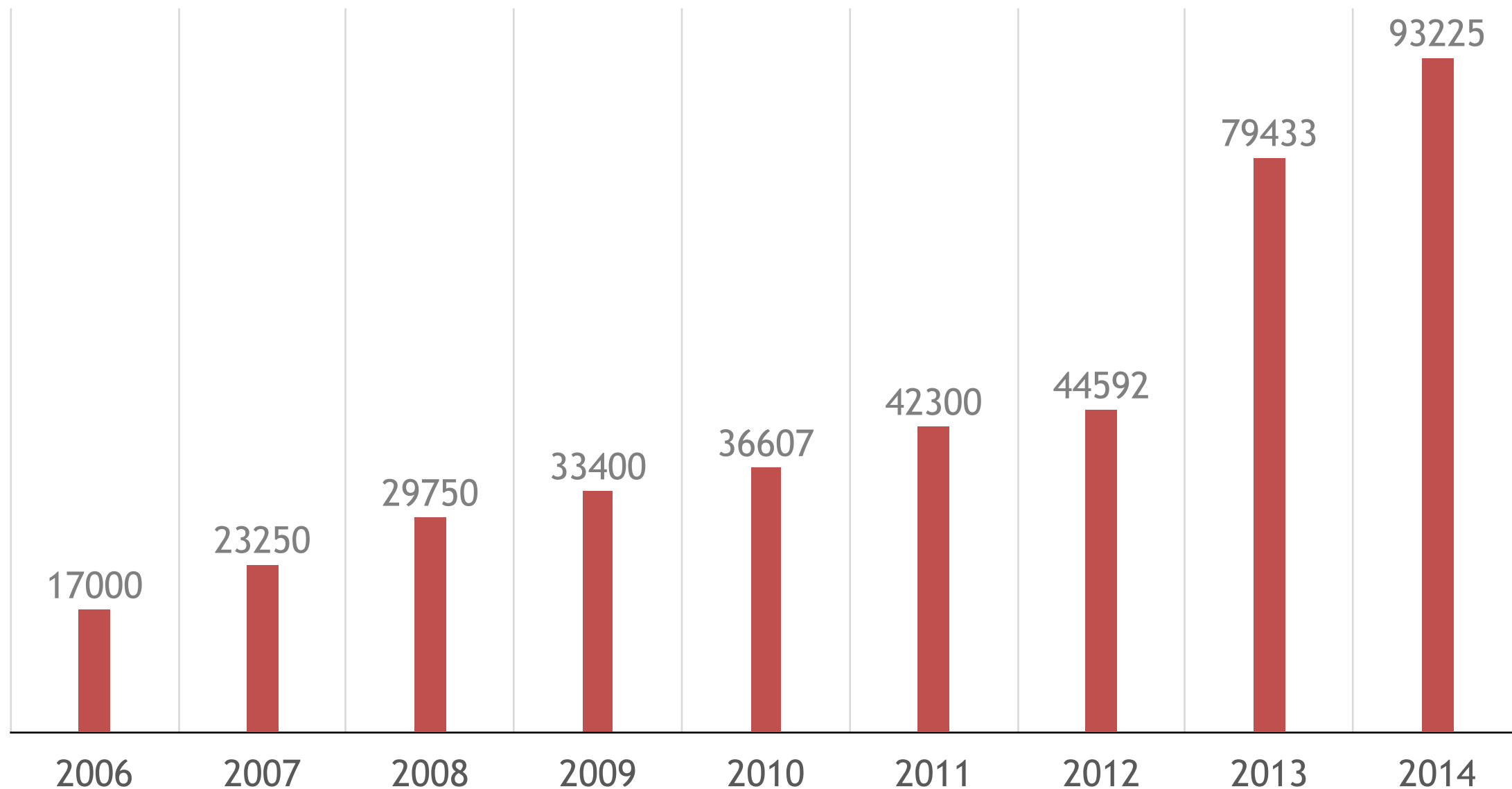
SCALABLE
Highly scalable
infrastructure



KEY BENEFITS

NUMBER OF USERS

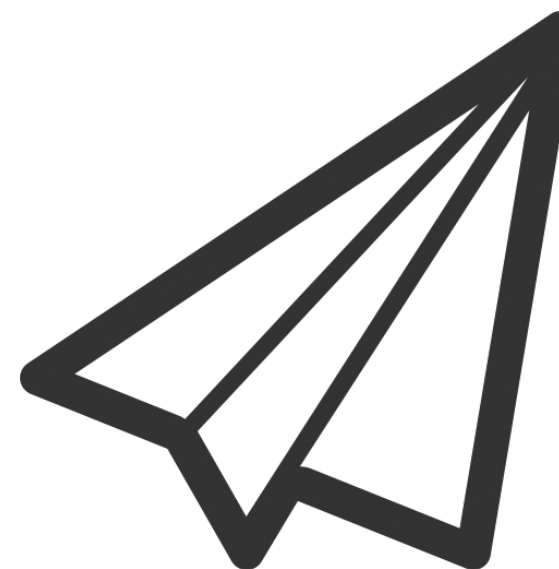
ON THE FIRST DAY ACADEMIC YEAR



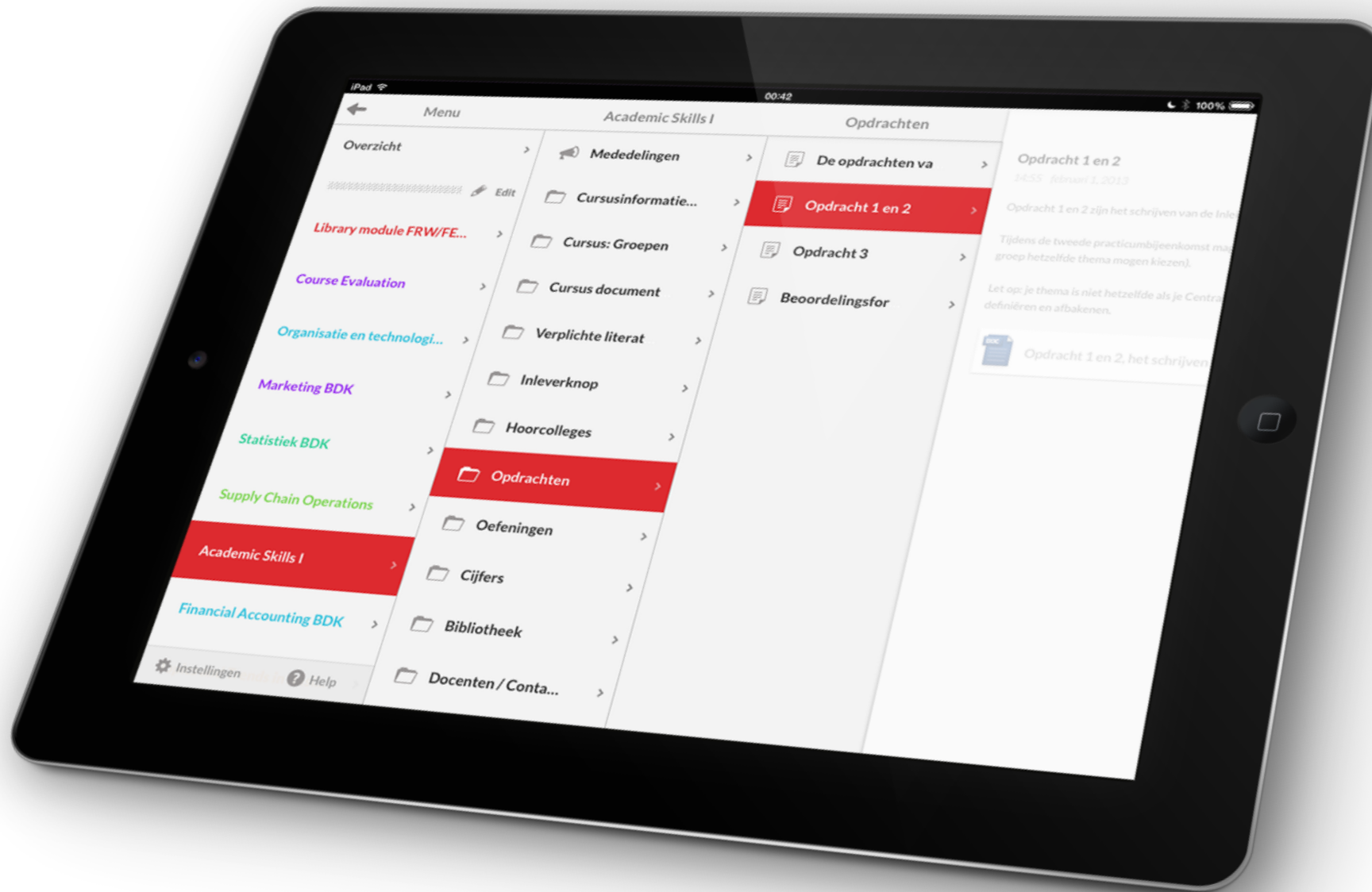
Spring 2011



- During academic year
- Only 25% of normal work
- Not magic but fully acceptable



BLACKBOARD APP





KEY TAKE-AWAYS

1

Managed hosting has benefits that you are not thinking about.

2

Include service delivery manager & -engineer in your BBMh-deal.

3

Managed Hosting impacts your internal processes also!



Thank you for your attention



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