



Blackboard
SPRING
TRAINING
March 4 - 6 2013 Scottsdale AZ

Example Conference Sessions:

One Card / Point-of-Sale

- Leveraging a Card Program for Competitive Advantage
- Unix Conversion Best Practices - Client Panel
- Engaging Your Local Merchants in Your One Card Program
- Panel Discussion - Self-Op Off Campus Programs vs BbOne
- Managing multiple meal plans in Transact
- What's new in eAccounts? - feature update
- Managing classroom attendance with Bb Transact
- Markets trend in the POS space
- ePOS - Pushing the Innovation Envelope
- UE Conversion Best Practices - Client Panel
- Optimizing Your POS Product Implementation

IT & Technical

- Data Integration with Building Blocks Manager
- Panel Discussion - Using Virtual Machines
- Exporting Data from Bb Transact
- Custom Reporting Using Bb Transact
- NFC vs Felica vs Mifare vs Prox vs iClass
- Best practices for system security and business continuity
- Basic SQL
- Intermediate SQL
- Panel Discussion on Business Continuity
- Cloud Computing - What Does It Mean?
- High-Availability Options

Safety & Security

- Tips & Techniques for Automating Access Privileges
- Best Practices for Site Surveys
- Best Practices for Emergency Notification Planning
- Best Practices for Developing a Surveillance Strategy
- Moving from Analog to Digital Video on a Budget
- Door Access: What's the Right Solution for My Needs
- Door Hardware 101 - Basic Intro
- Building an Emergency Preparedness Plan
- Best Practices for Central Monitoring
- Cleary Act Compliance Topics
- Access Control Beyond the Door (Turnstiles, lockers, etc.)

Manager and Administrator

- Panel Discussion - Data Management Policies
- Panel Discussion on Sustainability
- Social Media - What Is It and How Do We Use It?
- Increasing Student Service Levels with BbPay
- How effective security planning can reduce risk and cut costs.
- Leveraging Your Current Technology in New Areas
- KPI Best Practices - Panel Discussion
- Preparing for a Card Office Audit
- Compliance Best Practices (FERPA, HIPPA, etc)
- Compliance Best Practices for PCI DSS
- Marketing Your One-Card Program On Campus

***Final session content for each topic track will be determined based on customer presentations selected, panelists available for panel discussions, participating Blackboard partner vendors, and availability of industry experts for educational topics.**